

TERMS AND CONDITIONS

1. CONSULTATION

Our Design Consultation is free to brides in Leicestershire, Nottinghamshire and Derbyshire and we can either visit you at home or you can come to see us in Loughborough, Leicestershire. We are happy to visit brides in other areas - contact us to discuss travel arrangements and costs.

At the consultation, we will give you an estimate of the price of your wedding gown. This varies based on design, fabric, cutting detail, embroidery and beading detail.

2. ORDER PROCESS

When you commission your wedding gown from Aisle Bridal, there is a £100 deposit payable, and this will be set against the final price of the dress.

You may cancel your order at any time up to 48 hours after you placed it by contacting Aisle Bridal and the deposit will be refunded.

Cancellation after 48 hours must be made in writing, and before any materials or fabric have been ordered by us, and may incur any costs in relation to your order.

3. DESIGN APPROVAL

On receipt of the deposit, and at the first fitting, you will receive a design drawing for approval. You will also receive a quote price for this design. The design can be adjusted and price amended if changes are required at this stage. A fitting and delivery schedule will also be submitted for approval. If your wedding date is less than 3 months away, Aisle bridal will attempt to accommodate you where production schedules allow, but there will be an additional charge for providing an 'express' service.

A copy of the final approved design, measurements, schedule and an invoice for the agreed price including these terms and conditions must be signed as an agreement between you and Aisle Bridal before the second fitting. It is your responsibility to check that all details and aspects of your order are correct and suitable for your requirements including measurements, dimensions, and features such as style, fabric and colour.

Changes to the design can be made after the contract has been signed up until the second fitting, but at an extra charge.

No design changes can be made AFTER the second fitting.

There will be no additional fitting charges for adjustments within one change in dress size from the measurements agreed at first fitting. However, brides must notify Aisle Bridal immediately if they have an alteration in dress size eg drop one size or more, increase one size or more between fittings This is to ensure that the dress will be as perfect a fit as possible and is to benefit the Bride. Failure to notify will result in an additional charge if the dress cannot be altered and has to be re-made.

4. PAYMENT PROCEDURE

ON COMMISSION OF DRESS	£100 deposit
SECOND FITTING	Payment due of 33% of agreed final price
THIRD FITTING	Payment due of 33% of agreed final price
FINAL FITTING	Payment due of remaining balance.

Payment is due at the fitting. If payment is not received within 30 days of the appointed fitting date, then the commission will be deemed to be cancelled. Cancellation of a dress commission after the contract agreement with Aisle Bridal has been signed will result in loss of any payment installments already made, and the dress will become the property of Aisle Bridal.

Payment may be made by direct bank transfer, by personal cheque (allowing 14 days for clearance) or in cash. A receipt will be issued for each payment and the outstanding balance will be clearly shown

Details of how payment can be made by bank transfer or cheque will be supplied directly on request

5. DELIVERY will be made 2 weeks before the wedding on receipt of the final payment. The dress remains the property of Aisle Bridal until payment in full is made.

Aisle Bridal will guarantee delivery by your wedding date and will endeavor to deliver the finished wedding gown 2 weeks before your given date. If you change your wedding to an earlier date than that specified in the contract, Aisle Bridal cannot be held responsible for non-delivery. A new production schedule will be worked out where possible, and a new contract will be drawn up. These changes will incur additional administration costs. It is your responsibility to notify Aisle Bridal of any changes to the date of your wedding.

It is your responsibility to make yourself available for fittings and delivery. Aisle bridal cannot be held responsible for delays or failures in delivery caused by the customer's failure to make appointments or attend appointments.

6. DRESS USE

Aisle bridal ensures that all our gowns are made to high standards as wedding or evening wear. We will not be held responsible for damage if you take part in vigorous activity such as parachuting, bungee jumping, trampolining or jumping on a bouncy castle while wearing them.

7. DESCRIPTIONS AND DESIGN

Aisle bridal makes every effort to ensure that the dress we create is as close as possible to the original design drawing and agreed fabric, beading and embroidery details. Because each dress is unique and hand finished, there may be slight variations which all add to the individual characteristics of each dress, including but not limited by the following:

- a. Shades of fabric can vary from one dye lot to the next
- b. Fabric patterns and lace patterns can vary slightly
- c. The character of raw silk means that minor variations and irregularities in the fabric can occur and are not a defect in the material.
- d. Beading is done by hand and there may therefore be some variation in the pattern over the entire garment.

8. AMENDMENTS TO THESE TERMS AND CONDITIONS

We reserve the right to amend these terms and conditions at any time. Any such amendments will take effect when they appear on our website.

9. INTELLECTUAL PROPERTY

All Aisle Bridal dresses are unique to the individual they are designed for. The design remains the intellectual property of Aisle Bridal and may not be reproduced without permission of Aisle Bridal.

10. RISK AND TITLE

All Aisle Bridal dresses are insured against loss or damage until they have been delivered to the Bride after the final fitting. Aisle Bridal accepts no responsibility for those goods once they have been delivered at which point risk passes to the customer.

11. WEBSITE and BROCHURE USE

You agree that the material and content contained on the website and in our brochure is made available to you for your personal and non-commercial use and that you may only download or reproduce such material and content for personal use. Any use of our website or brochure material other than for personal use is prohibited and violates our intellectual property rights.

12. LINKED SITES

We make no representations whatsoever about any other websites which you may access through our website or which may link to our website. When you access any other website you understand that it is independent from us and that we have no control over the content or availability of that website. In addition, a link to any other site does not mean that we endorse or accept any responsibility for the content, or the use of, such a website and shall not be liable for any loss, damage or offence caused or alleged to be caused by or in connection with use of or reliance on any content, goods or services available on or through any other website or resource. Any concerns regarding any external link should be directed to its website administrator or web master.

13. SEVERANCE

If any provision contained in these terms and conditions is considered by any court or administrative body of competent jurisdiction to be invalid or unenforceable, such invalidity or unenforceability shall not effect the other terms and conditions which shall remain in full force and effect.

14. WAIVER

A failure by Aisle Bridal to exercise or enforce any right conferred upon us by these terms and conditions shall not be deemed to be a waiver of such right or operated so as to bar the exercise or enforcement thereof at any subsequent time or times.

15. GOVERNING LAW

These terms and conditions shall in all respects be governed by the laws of England and all disputes will be subject to the exclusive jurisdiction of the English courts.

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